Q&A

Q: When pressed onto the garments, the colors of the design fade, or the transfers are not fully sticking to the garments.
A: The reason comes from three aspects: the pressure is too low, the temperature is not high enough or the design has not been pressed for enough time. You may need to try more to get the right temperature, time and pressure.

Q: The transfers are sticking on the heating platen.
A: Transfers like dark inkjet transfer paper could be sticking on the heating platen, so you should use a Teflon sheet to cover the transfer paper.

Q: It is hard to peel away the transfer paper.
A: Please make sure whether the transfers are hot peeling or cold peeling, and do it accordingly.

Q: The LCD control panel shows "000".
A: That means the sensor temperature. The line is disconnected or cut. You shall turn to our support team for help.

**Q:** How to get a reasonable pressure?
A: Adjust the pressure knob and try to lock the handle. Feel there is little resistant force.

Q: Turn on the power, but the heat press does not work.
A: Please check whether the power plug is connected well to the socket. If the problem still couldn't be solved, turn to our support team.

Q: The pressure knob is too hard to adjust.
A: Add a little oil to make the joint smooth.
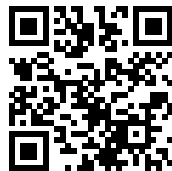
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JTrans® Mate
8 IN 1 COMBO PRESS

USER MANUAL
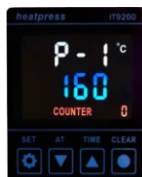
Item No.: MATE-8IN1

READ BEFORE USE

1. Check the voltage before using the machine.
2. Turn off the machine when it is not in use, and remove the power plug from the socket.
3. Grasp the handle firmly while opening.
4. Keep children away from the machine.
5. Do not touch the heating platen or platen cover after pressing whilst in operation.
6. Do not attempt to press the products that are not intended for normal heat transfer.
7. Do not set the temperature higher than 250°C as it may cause over heat and stop the machine from working.
8. Make sure that the socket gets a ground line protector. Please contact our support team if there is any problem.
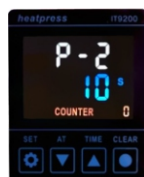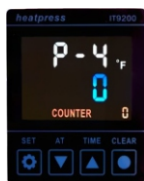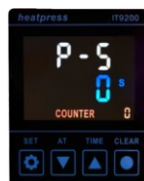
FYI TRANSFER DATA

TRANSFER	PRINTER	MARK	TEMP.	TIME	PRESSURE
Sublimation Paper	Ricoh, Epson	Lower Cotton	200°C	25~30 sec.	30 PSI
Ink Transfer Paper	Inkjet Printer	Light Color	185°C	15 sec.	30 PSI
		Dark Color	165°C	25 sec.	30 PSI
Laser Transfer Paper	Laser Printer	Light Color	165°C	15 sec.	30 PSI
		Dark Color	165°C	25 sec.	30 PSI
Trim Free Laser Transfer	Laser Printer	Paper A	125°C	20 sec.	50 PSI
	/	Paper B	170°C	25 sec.	50 PSI
Transfer Vinyls	Cutting Plotter	/	150~170°C	8~10 sec.	30 PSI
Plastisol Transfer	/	/	170°C	12 sec.	40~50 PSI
Eco-solvent Transfer Paper	Printing & Cutting Plotter	/	160~170°C	15~25 sec.	40 PSI